

UPDATE

CLIENT INFORMATIONAL SERVICES

UCAC, INC. CORPORATE HEADQUARTERS AT WEST PALM BEACH FLORIDA
REDUCING UC COSTS BY AUDITING BENEFIT CHARGES AND PAYMENT OF CLAIMS

WHY SEND UCAC COPIES OF YOUR TAX RATE NOTICES?

A critical part of UCAC Inc.'s auditing package is the verification of state-assigned annual tax rates and the vigorous pursuit of corrections and rate recalculations by the State Agencies whenever and wherever possible. UCAC's Research Department analyzes and evaluates the tax rates to verify the calculations are mathematically correct, confirms that credits to the account were awarded so that the tax rates were calculated correctly, and determines if a voluntary contribution would be beneficial to provide both immediate and future tax savings. An incorrectly calculated tax rate can add thousands of unnecessary dollars to an employer's tax bill.

Send the Rate Notices to UCAC, Inc. as soon as they are received, along with a copy of the completed summary page of the concurrent Quarterly Unemployment Contribution Report. See the schedule for when Tax Rate Notices are typically mailed so you can be on the lookout for them. There are deadlines for protesting tax rates, so send them to UCAC via fax or email as soon as possible!

WHY SEND UCAC COPIES OF YOUR BENEFIT CHARGE STATEMENTS?

In addition to tax rate verification, UCAC's auditing program typically detects and corrects illegal, erroneous, and excessive charges, persistently tracking the full two-year cycle of each and every claim. Benefit Charge Statements are an essential ingredient to this process of saving your company thousands of dollars in benefits paid and possibly resulting in lower tax rates. If the claimant is allowed to collect, we verify that the amount paid is mathematically correct based on the percentage charged, the weekly benefit amount allowed, and the number of weeks eligible in the various states. Protesting erroneous or illegal benefit charges within the state agency deadlines is critical, so your prompt return of copies of Benefit Charge Statements to UCAC is imperative and greatly appreciated.

TAX RATE NOTICE MAILING SCHEDULE

MONTH MAILED	STATES INCLUDED
NOV	CA, CO, IA, IL, KS, KY, MO, NC, OH, OR, SC, SD, UT, VA
DEC	AK, AL, AR, AZ, CT, DC, DE, FL, ID, IN, LA, ME MI, MN, MT, ND, NE, NM, NV, PA, RI, TX, WA, WV, WY
JAN	GA, MA, MD, MS, PR, VI
FEB	NY
MAR	HI
JUN	VT
JUL	NJ
AUG	NH, TN
SEP	OK
OCT	WI

DON'T FORGET



HURRICANE MATTHEW VISITS UCAC'S CORPORATE OFFICES

Many areas in FL, GA, SC, and NC were hit hard by hurricane Matthew. Thankful for a shift in Matthew's direction, the Corporate offices in West Palm Beach, FL were spared significant damage. We are praying for all who continue to deal with cleanup issues.



**Wishing you a Happy Thanksgiving,
A Very Merry Christmas,
And A Prosperous New Year!**



**UCAC, INC. HEADQUARTERS
WEST PALM BEACH, FLORIDA**



UCAC, INC.
CORPORATE OFFICE
West Palm Beach, FL
CEO/Chief Financial Officer
Bertram F. Collins
Vice President
Joan B. Collins
Executive Vice President
Director of IT Services
Alan Rendall
Client Relations
Sr. Exec. Assistant to CEO
Suzi Parker
Research Director
Janet Bacon
Claims Processing Manager
Cyndi Jones
Benefit Charge Auditing Mgr.
Mary Young-Penny
Data Processing Manager
Donna Basford
SOUTHWEST REGION
Richardson, TX
Manager
Tom Gibbons
Client Services Manager
Jane Havard

CORPORATE TOLL-FREE
PHONE 1-888-468-8652
PHONE 1-888-689-8756
FAX 1-888-468-8653



Please direct questions and comments to:
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Attention: Alan Rendall for UPDATE
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Email: corporate@ucac.com